

Electronic Acknowledgement Receipt

EFS ID:	2989213
Application Number:	09604199
International Application Number:	
Confirmation Number:	4800
Title of Invention:	System and method for automated and customizable agent availability and task assignment management
First Named Inventor/Applicant Name:	Robert H. Joyce
Customer Number:	24628
Filer:	James A. Scheer/Lisa Harris
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Attorney Docket Number:	002950.P053
Receipt Date:	12-MAR-2008
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment - After Non-Final Rejection	p96771amendment.PDF	600048	no	18
			a569a515e569b29f6dd83b7443b4afe2f14194e7		

Warnings:

Information:

2	Request for Continued Examination (RCE)	p96771rce.PDF	90315	no	1
			4966e77450ee443b9b08854bb85c813bb13ede47		

Warnings:

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3	Fee Worksheet (PTO-06)	fee-info.pdf	8210	no	2
			e2cdd5502d5aec95bfdd84fe505952ad1cb38e30		

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Total Files Size (in bytes):	698573
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